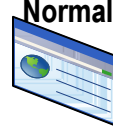
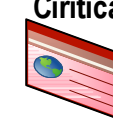

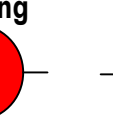





Contact Us

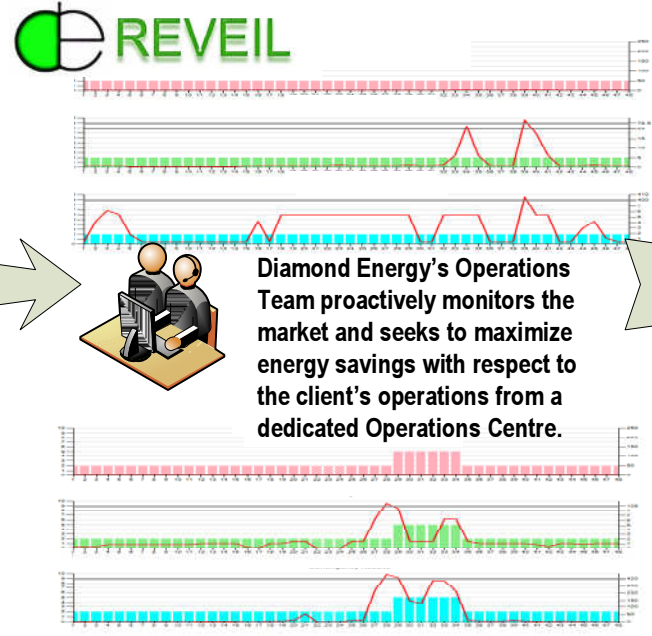
Web: www.diamond-energy.com.sg
 Email: enquiries@diamond-energy.com.sg
 Fax: 6242.3638 (Office Hours) / 6558.7389 (24 Hours)
 Phone: 6242.3637 (Office Hours) / 6558.7388 (24 Hours)

Legend

						
System Normal	System Critical	Load Not Running	Load Running	Client	Diamond Energy	PSO

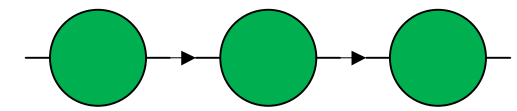


Diamond Energy identifies loads suitable for Demand Response. Mutually beneficial agreement with Diamond Energy to trade on behalf of the client in the reserve market using RevelL. The most suitable "trading strategy" is identified.

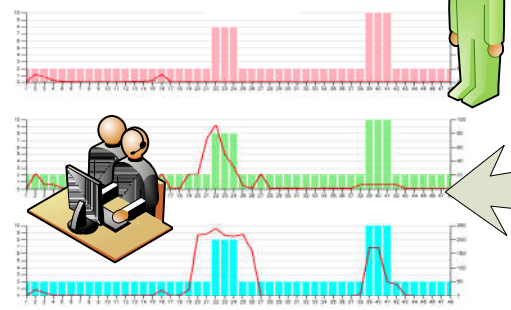


REVELL

Diamond Energy's Operations Team proactively monitors the market and seeks to maximize energy savings with respect to the client's operations from a dedicated Operations Centre.

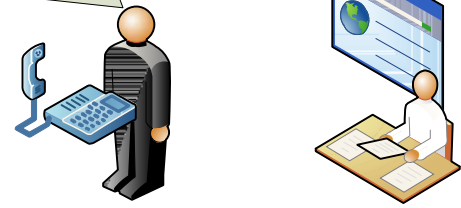
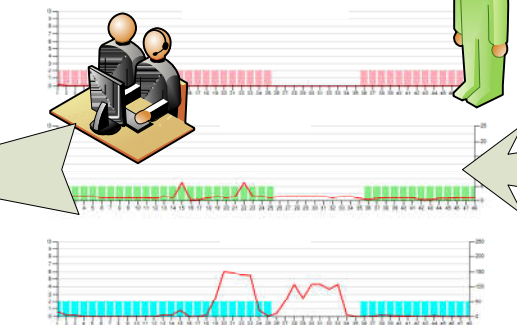


Communication with related parties such as the Power System Operator and the Market operator is done by Diamond Energy's Operations Team so it does not distract the client from their core business.

Diamond Energy will resume trading using RevelL upon confirmation from the client that their operations are back to normal.

Once the power system returns to normalcy, Diamond Energy will be informed and Diamond Energy will inform the client immediately to normalize their operations.

Diamond Energy informs the client and takes necessary action. The "trading strategy" earlier identified is vital to mitigate any impact to client's operations.

The Power System Operator monitors Diamond Energy's performance to ensure compliance. Should a call for Demand Response occur, appropriate instructions are issued to Diamond Energy.

